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# RAISING QUALITY IN THE NHS: WHAT PROGRESS?



11 November 1993, The Brewery, London EC1

Following the success of the conference on Raising Quality in the NHS held in March 1992, the BMA, the BMJ, the King's Fund, the College of Health, and Quality in Health Care are organising a follow up conference. The meeting will review progress with raising quality in the NHS and will also look at what's new in raising quality. A particular focus will be on patients involvement.

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### SESSION A PUTTING PATIENTS AT THE HEART OF RAISING QUALITY

CHAIR: Baroness Jay, Vice Chairman, Parkside Health Authority

What we would do to put patients at the heart of raising quality in the NHS Marks & Spencer Patient defined outcomes Dr Allyson Ross Davies, New England Medical Center, Boston Involving patients in clinical audit Ms Marianne Rigge, Director, College of Health

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Clinical Standards Advisory Group Sir Gordon Higginson, Chairman, CSAG

Audit commission Mr Andrew Foster, Controller, The Audit Commission

# SESSION C. QUALITY IN PRACTICE: ACHIEVEMENTS SO FAR

CHAIR: to be confirmed

Developments in TQM in the United States Dr Kent Richards, Intermountain Health Care, Salt Lake City

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Achievements of malt in the OHS Professor Marin Buston, Health Economics Research Group, Unit, of West London
How long it takes to see henefits from TQM Mr Tony Henry, Principal, East Birmingham College

# College of Health

# SESSION D. **LOOKING FOR** CHAIR OF Richard Smith, Editor, BMJ



The conference fee is £110.00 inclusive of VAT, lunch and refreshments, and the Journal's supplement (to be published after the meeting). The closing date for applications is 1st November 1993. An application for PGEA accreditation has been made. The BMA is grateful to Glaxo Laboratories UK for their support of this event.

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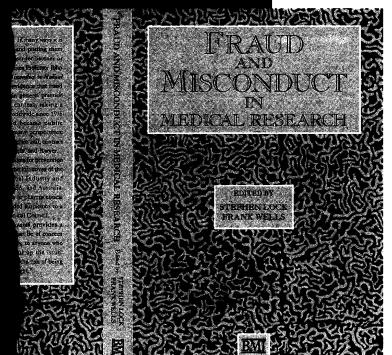
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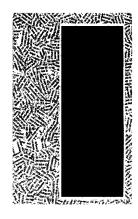
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